

Considerations

- Depending on environmental conditions, TimberTech AZEK Deck, Porch, Rim Joist Covers, & Riser colors may appear to lighten over time as part of the natural weathering process.
- Please be aware that excessive heat build on the surface of AZEK products from external sources such as, but not limited to, fire or reflection of sunlight can potentially lead to damage. For example, sunlight which may be reflected by low-emissivity (Low-E) glass can potentially lead to damage of exterior building products, including AZEK Deck, Porch, & Rim Joist Covers, Riser, Trim, Moulding or Railing products, due to elevation of surface temperatures which far exceed that of normal exposure of the same materials to direct sunlight. Possible damage by such reflected concentrated light may include melting, sagging, warping, distortion, surface discoloration, increased expansion or contraction, and unusual weathering.
- Static build-up is a natural occurring phenomenon that can occur with many plastic products including PVC Decking. It could occur with AZEK products under the right environmental conditions. The buildup or generation of static electricity is a naturally occurring phenomenon in many plastic based products such as carpeting, upholstery, and clothing, and can occur on alternative decking under certain environmental conditions and is not a product defect.
- Although AZEK Deck & Porch products are cooler to the touch than many other deckboard products in similar colors, all decking products will get hot in the sun. Additionally, the darker the decking color, the hotter it will feel.
- Always remove jobsite dust, clay, dirt, mud, and other construction products from AZEK Deck, Porch, Rim Joist Covers, & Riser quickly. Do not allow construction dirt and debris to sit on the AZEK Deck/ Porch surface.
- **IMPORTANT:** Do not allow airborne dust from concrete, fiber cement siding, landscape blocks, or any masonry product to accumulate on the AZEK Deck, Porch, Rim Joist Covers, & Riser surface as it may damage the surface of the deck. Do not cut any product on or near AZEK Deck, Porch, & Rim Joist Covers.

Storage & Handling

- Store TimberTech AZEK Deck, Porch, & Rim Joist Covers on a flat and level surface.
- Store products in a cool, shady area prior to installation.
- Do not stack bundles over 8 units high.
- Always leave factory applied protective wrap, If stored outdoors, the product must be covered with non-translucent material.
- Use care when handling product with a forklift as forks can easily damage the material.
- If banding is used, use protective corners to prevent indents from the bands.
- Avoid storing TimberTech AZEK Deck, Porch, Rim Joist Covers, & Riser in areas of excessive heat.

Warranty

AZEK Building Products are made exclusively from technologically advanced materials designed to provide years of enjoyment. TimberTech AZEK Decking products are covered by a Limited Lifetime Warranty for residential applications and a 20-year Limited Warranty for commercial applications. The warranty covers defects resulting in blistering, peeling, flaking, cracking, splitting, cupping, rotting or structural defects from termites or fungal decay. TimberTech AZEK Decking products are also covered by a 50-year limited residential fade and stain warranty. Visit TimberTech.com to view complete warranty information.

Care & Maintenance

To keep your TimberTec AZEK Deck/Porch looking its best:

- To remove rust stains, use a household cleaner such as Krud Kutter “the must for rust”.
 - Avoid the use of rubber-backed mats, tarps, pool toys, and other non-porous items on the deck/porch for any extended period of time as these items may cause discoloration to the decking surface.
 - Some products, such as sunblock and insect repellent, contain chemicals that may alter the surface of AZEK Deck, Porch, Rim Joist Covers, & Riser. Check product labels and consult with the manufacturer as to product compatibility with plastic materials, such as AZEK Deck, Porch, Rim Joist Covers, & Riser, prior to use on or near AZEK Deck/Rim Joist Covers.
 - Do not get any PVC glue or similar product on the surface of any AZEK Decking/Porch Product as it may discolor and permanently damage the surface.
 - To clean AZEK Deck/Porch, use an all-surface deck cleaner or another all-purpose cleaner such as Chomp® Gutter cleaner, Zep® 505, Simple® Green or Krud Kutter® Cleaner/Degreaser with a stiff natural fiber brush.
 - Always read the cleaning product manufacturers specific information before using any product on your AZEK Deck and follow their instructions. It is also a good idea to test the cleaner on a scrap piece or inconspicuous area of the deck to make sure it does not harm the surface.
 - **WARNING:** Keep children and pets away from cleaning products and AZEK Deck until dry.
- *Note that composite deck cleaners such as Corte Clean®, Thompson’s® Water Seal® Oxy Action, Olympic® Premium Deck Cleaner, or other cleaners specified as composite deck cleaners, in powder or liquid form, **SHOULD NOT** be used with AZEK Deck/Porch. AZEK Deck/Porch is a PVC/polymer deck plank and not a wood/plastic composite.
 - Store products under cover to maintain a clean surface.
 - If stored outdoors, they must be covered with a non-translucent material.

Ice and Snow:

- As with any walking surface, AZEK deck products may become slippery in Winter weather. Take caution when walking on the your AZEK deck in these conditions.
- For ice removal, most products containing calcium chloride can be used without damage to the deck/porch surface.
- These products may leave a white residue which can be cleaned using the cleaning guidelines above.
- Metal shovels or plastic shovels with a metal leading edge may damage the surface of AZEK Deck and are not recommended for clearing snow from deck/porch surface.

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